

#### **Double Up Food Bucks California**

CDSS Fruit & Vegetable EBT Pilot Project Webinar | April 23, 2019



Ideas + Action for a Better City

### **How it works**



Use your CalFresh card to buy California grown fresh fruits and vegetables at a participating grocery store





For every \$1 you spend, earn \$1 FREE Double Up Food Bucks, up to \$10 per day





Spend your Double Up rewards on any fresh fruits or vegetables in the same store at any future shopping trip.



# Double Up Food Bucks in Santa Clara County





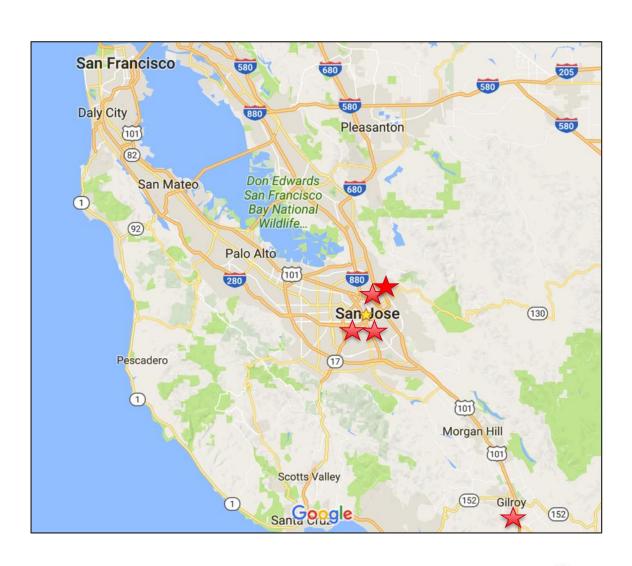






## **Store Locations**







### **Partners:**



















## **Double Up coupon formats**

## Paper Coupons (current)



1625 McKee Rd, 95116 Tel:(408)251-0354 8-8:30 Daily, 8p Sundays, 87p Holidays We Accept WIC, EBT, & CHECK/ATM/CREDIT 10% REBATE on LOD/PWDR ENFAMIL FORMULA Store:1

Cashier: Z MGR

02/04/17

Trx:16

02/04/1/	11:48:51
10.30 lb @ 1 lb / .69 ORANGES (SEASONAL) KODA SWEET RICE 10LB	7.11 12.49 F
DOUBLEBUCKS CUSTOMER #www.DoubleUpCa.org# ELIGIBLE DUFB PTS: => 7.11 DUFB 7.11 DUFB 7.11 DUFB	.00 F

7.11	9 1.00 / dollar	
	SUBTOTAL TOTAL TAX	19.60 .00
CASH CASH	TOTAL TENDER CHANGE	19.60 19.60 .00
	NUMBER OF TIEMS	Δ

Store:1

11:49:13

Money Order/Transfer/Bill Pay, Clipper Copy&Fax, Stamps, Phonecards, Lottery! RETURNS ACCEPTED w/RECEIPT w/in 5 DAYS MEATS/PRODUCE EXCHANGE ONLY w/in 24hrs

#### \$\$ DOUBLE UP

FOOD BUCKS EARNED ON (( CA GROWN PRODUCE ))

See Eligible DUFB points on receipt above. Use next time for ANY fresh produce!

ONE-TIME USE (EXP 12/31/17)
\* NO REFUNDS & NO CASH VALUE \*



Use your Doube Up Food Bucks to pay for fresh produce next time you shop. Just show this coupon to the cashier.

Coupon is one-time use only. No refunds
Not redeemable for cash:

Coupon Expires 12/31/2017.

More info:www.DoubleUpCA.org

DUFB Coupon number: 2 51161 60151

Customer EBT ID: \*\*\*\*\*\*\*\*\*\*\*3841

CASHIER NAME: MARY

STORE:00004 REGISTER:002 CASHIER:0002 TICKET#:9239 31JAN2017 14:29:09

## Loyalty card (potential)



## EBT Integration (in the works...)





#### **Results Years One and Two:**

#### Incentive usage by CalFresh families

	Feb. – Dec. 2017	Jan. – Dec. 2018
Participating stores	3	5
Incentives Earned	\$143,000	\$168,386
Incentives Redeemed	\$85,000	\$96,000
Redemption Rate	59%	57%

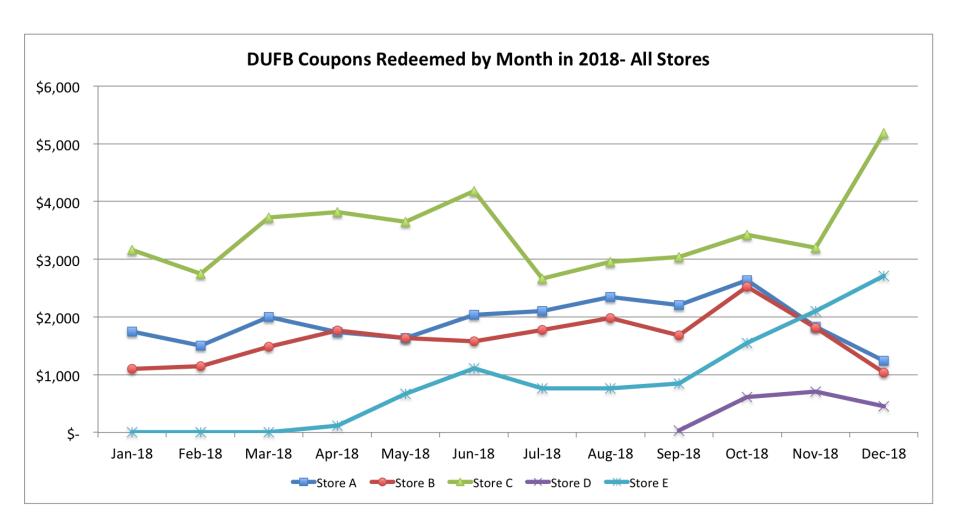
# Program Reach (Feb. 2017 – Dec 2018)

	Received Coupons	Redeemed Coupons
Unique	44.400	0.000
Households:	11,100	3,300
People*:	25,700 - 37,900	7,600 — 11,200
Children		
0 - 5:	8,100	2,400
Children		
6 - 18:	14,200	4,200

<sup>\*</sup> Low-end estimates of people reached based on county average household size. Higher range estimate of people reached and estimates of children reached based on demographics from customer survey.



## **Incentive Redemption Varies by Store**





## Year 1 Results: Revenue from Double Up Food Coupons

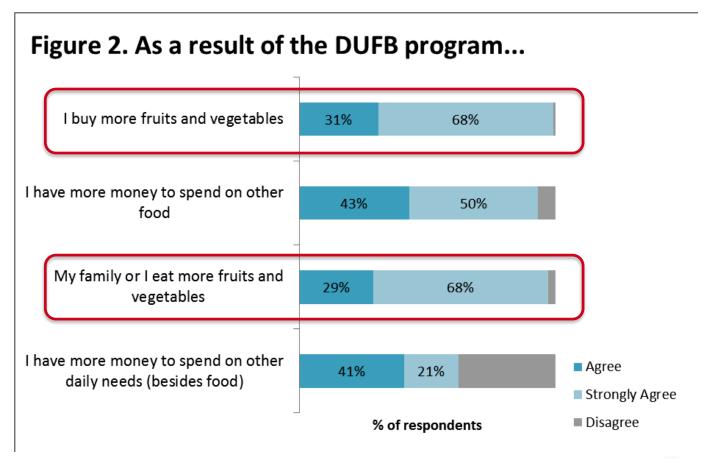
Mid-size grocery stores:

\$1,000 - \$4,000 per month

Average Double Up Food Bucks CA redemption, 2017-2018

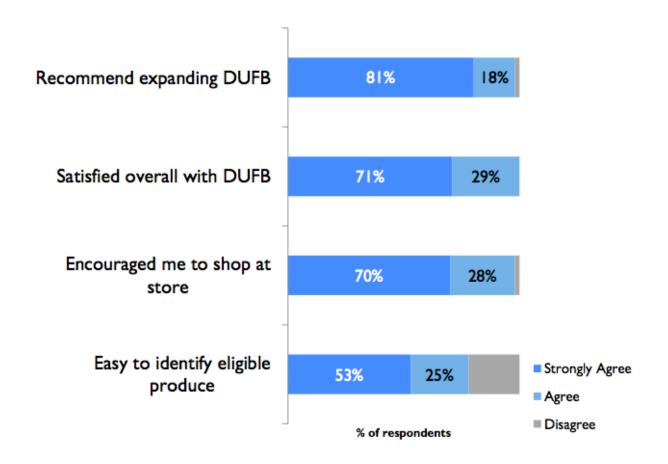


# Double Up Food Bucks helps increase fruit and vegetable consumption and stretch food dollars





## Double Up Food Bucks users want the program to continue and expand







www.DoubleUpCA.org





